

# Bloomberg Businessweek

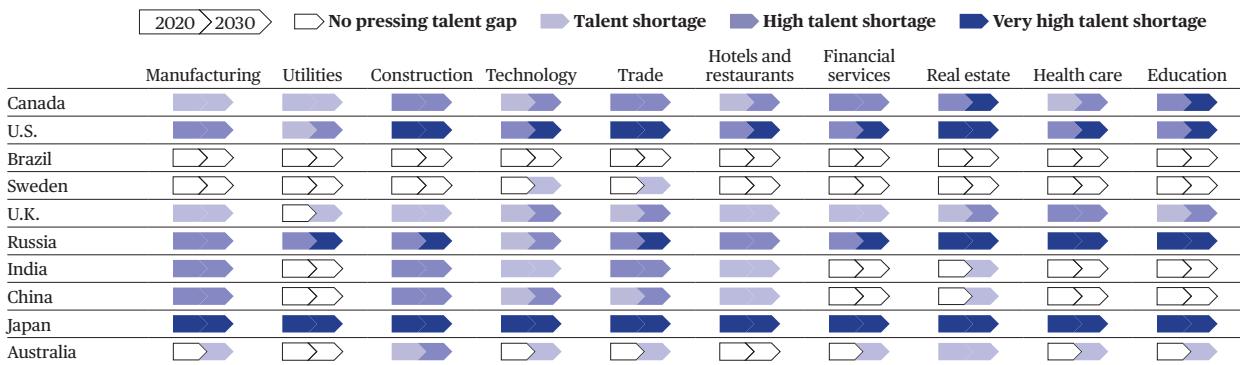
## Human Resources

### New Priorities for Employers

To get a global read on management practices, Boston Consulting Group and the World Federation of People Management Associations surveyed 5,561 HR professionals in 109 countries and did 153 one-on-one interviews. "Creating People Advantage 2010" is out Sept. 27. —Suzanne Woolley

#### Where the Skill Gaps Are

HR executives project high worker shortages in many professions by 2020 and 2030. Japan's aging workforce and immigration policy may leave it short across the board.



Note: Country/industry assessment scoring is based on the size of the current employment situation, the compound annual growth rate difference between supply by country and demand by industry, and the CAGR difference between labor supply and demand on the country level.

#### Reordering the Agenda

Post-recession, the HR executives surveyed ranked managing work/life balance as a low priority. More important now: boosting employee engagement, or morale.



#### What the Future Holds

HR professionals were asked about measures taken during the recession and whether they will be continued.

■ Actions performed in 2009  
■ Actions to be continued in the future

